



## Flu Vaccination

We are currently making appointments for the flu vaccination.

This is for patients over 65 and those in an at risk category.

If you are not sure if you are eligible, please contact the surgery.

We will not be booking any more flu vaccinations after the end of March



## Easter Practice Opening Hours

Closed Good Friday 29th March

Closed Bank Holiday Monday 1st April

For any medical assistance please dial 111 to access the NHS 111 service.

**In an emergency please dial 999**

Surgery reopens: Tuesday 2/4/24 at 8am

## Shingles Vaccination

You may have seen the TV adverts regarding Shingles vaccinations. Unfortunately, the publicity is rather misleading.

Everyone aged between 70 and 79 years of age is eligible for the shingles vaccination.

If you turned 65 on or after 1st Sept 2023.

Or if you have a severely weakened immune system, you will be eligible for shingles vaccine from 50 years of age.

See NHS [website](#) or the PPG notice board, practice waiting room.

## Practice Statistics

Patients not turning up for their appointments causes huge problems for the practice and other patients. To give some context of the impact on the practice and lost consultation time for the Doctors, please see below.

- The number of patients that did not attend their appointment in June was 237.
- This equates to approximately 27 hours of GP time being wasted.
- For July it was 95 patients amounting to 22 hours of GP time being wasted.
- For August 115 patients amounting to 24 hours of GP time being wasted.
- For September 192 patients amounting to 28 hours of GP time being wasted.
- ***In total for the four months the practice lost 101 hours of GP consultation time!***

***If you are unable to make your appointment please phone the practice and cancel your appointment in good time. This will allow the practice to reallocate the appointment to another patient, thank you.***



## Repeat Prescriptions

When ordering repeat prescription through the practice, this consumes a significant amount of administration time.



Why not use the NHS app, this will reduce the amount of administration required. It also helps you keep track of your repeat prescriptions and does make life easier. A repeat prescription will only take a few minutes to order, no unnecessary trip to the practice or email required.

The NHS app also has lots of other features for you to use, so why not download the app and get started.

*Please note the practice will not accept repeat prescription request via the phone*



## Social Prescriber

The Social Prescriber will work with individuals (and their carers) who are on the cusp of becoming regular users of health and social care services by helping them access their local community and supporting them find their own solutions to their health and well-being goals. The role will help to reduce loneliness and isolation and help to prevent or resolve issues for people before they become a crisis.

If you would like an appointment please contact the practice to make an appointment.

This newsletter has been produced by the Practice Patient Partition Group (PPG).

For feedback or suggestions for topics please email [stockwellroadsurgery@nhs.net](mailto:stockwellroadsurgery@nhs.net)  
Please use subject "PPG Newsletter Feedback" in your email.